



Review Article

DOI: 10.58966/JCM2026526

Architecture of Silence: Cyberbullying, Adolescent Mental Health, and Institutional Response in India

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ARTICLE INFO

Article history:

Received: 25 April, 2026

Revised: 16 May, 2026

Accepted: 18 June, 2026

Published: 23 June, 2026

Keywords:

Cyberbullying, Adolescents, Mental Health, India

ABSTRACT

Cyberbullying has emerged as a major adolescent mental health concern in digitally mediated societies, yet existing scholarship often treats victimisation, non-disclosure, and institutional failure as separate problems. This conceptual paper develops an integrated framework combining General Strain Theory, Spiral of Silence, and Ecological Systems Theory to explain how cyberbullying and related forms of digital victimisation generate cumulative psychological strain, suppress disclosure, and intensify harm when protective systems fail. Drawing on publicly reported cases from India and one comparative case from Canada, the paper offers a structured analytical comparison of how strain, silence, and ecological breakdown interact across contexts. The analysis shows that adverse mental health outcomes are most severe when digital abuse is repetitive, public, difficult to escape, and met with fear, stigma, legal ambiguity, or institutional inaction. The paper contributes a multilevel conceptual model for understanding cyberbullying-related harm in the Indian context and identifies implications for clinical practice, school-based intervention, platform governance, and legal reform. Because the study is conceptual and based on public cases rather than primary data, its claims are illustrative and theory-building rather than causal. The framework nevertheless provides a useful basis for future empirical testing.

INTRODUCTION

Cyberbullying has evolved from a relatively narrow concern associated with school-based peer aggression into a wider public mental health problem shaped by digital infrastructures, social norms, and institutional response systems. Adolescents now inhabit online environments in which social interaction, identity formation, peer validation, and reputational risk are deeply intertwined. In this environment, cyberbullying can be defined as the repeated use of electronic communication to harass, threaten, humiliate, exclude, or otherwise harm another person (Dooley et al., 2009; Tokunaga, 2010). Unlike face-to-face bullying, cyberbullying can extend beyond school hours, persist across platforms, be replicated indefinitely through digital artefacts, and be carried out under conditions of partial or complete anonymity. These

features make it difficult for victims to escape the abuse and can intensify psychological distress.

A substantial body of research now links cyberbullying victimisation to depression, anxiety, social isolation, academic disengagement, suicidal ideation, and related forms of psychological distress (Schneider et al., 2012; Maurya et al., 2022; Lee et al., 2025). Longitudinal evidence suggests that the effects of bullying and peer victimisation can persist across developmental stages (Lereya et al., 2015), while meta-analytic work indicates that the association between cyberbullying and later psychological and behavioural difficulties is stable across different cultural contexts (Lee et al., 2025). Yet much of this literature remains primarily epidemiological. It documents prevalence and consequences, but gives comparatively less attention to why victims often do not

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Relevant conflicts of interest/financial disclosures: The authors declare that the research was conducted in the absence of any commercial or financial relationships that could be construed as a potential conflict of interest.

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report cyberbullying, why families, schools, platforms, and legal institutions frequently fail to intervene effectively, and how these failures interact to worsen harm.

This gap is especially significant in the Indian context. India has one of the world's largest and fastest-growing populations of young internet users, but institutional systems for digital safety, adolescent mental health support, and cyberbullying response remain uneven. As digital access expands, adolescents may enter online spaces before schools, families, and legal systems are adequately prepared to respond to online abuse. Existing Indian research suggests that cyberbullying victimisation is associated with depression and suicidal ideation among adolescents and young adults (Maurya et al., 2022), while cultural norms related to gender, shame, and family reputation may further discourage disclosure, especially among girls and young women (Jain et al., 2020). At the same time, the legal framework remains fragmented, with cyberbullying often addressed indirectly through laws related to harassment, stalking, obscenity, or defamation rather than through a coherent statutory framework.

This paper addresses these issues by proposing an integrated conceptual model that combines General Strain Theory, Spiral of Silence, and Ecological Systems Theory. The central argument is that cyberbullying-related harm cannot be adequately understood as a simple exposure-outcome relationship. Rather, severe harm emerges when repeated or public digital victimisation generates cumulative strain, when victims and bystanders perceive disclosure as socially costly or futile, and when systems surrounding the victim fail to interrupt the abuse or provide meaningful support. The paper then uses publicly reported cases from India, along with one comparative case from Canada, to illustrate the explanatory value and limits of the proposed framework.

The paper has three objectives. First, it develops a conceptual model linking psychological strain, disclosure barriers, and ecological failure in the context of cyberbullying and related digital victimisation. Second, it applies this framework to a set of public cases in order to examine recurring patterns across them. Third, it draws implications for clinical practice, school intervention, platform governance, legal reform, and future research, particularly in the Indian context.

LITERATURE REVIEW

Cyberbullying and adolescent mental health

Research consistently shows that cyberbullying victimisation is associated with significant psychological distress. Schneider et al. (2012), in a regional census of high school students in the United States, found that students exposed to bullying and cyberbullying reported elevated levels of psychological distress. Subsequent work has reinforced these findings across different settings and

developmental stages. Lereya et al. (2015), for example, demonstrated that peer victimisation in childhood can have long-term consequences for adult mental health. In the Indian context, Maurya et al. (2022), using a three-year cohort design, found that cyberbullying victimisation was associated with higher levels of depression and a substantially increased likelihood of suicidal ideation among adolescents and young adults.

Meta-analytic evidence strengthens this picture. Lee et al. (2025), synthesising 27 longitudinal studies involving more than 13,000 children and adolescents, found a significant positive association between cyberbullying victimisation and later behavioural and psychological symptoms. Importantly, the association did not vary substantially across cultures, suggesting that the psychological mechanisms linking victimisation to harm may be relatively stable even when institutional and cultural contexts differ. Qualitative research adds further depth to these findings. Dredge et al. (2014) found that adolescent victims frequently described feeling trapped, excluded, humiliated, and unable to escape bullying that followed them across online spaces.

Taken together, this literature establishes cyberbullying as a significant risk factor for adolescent mental health difficulties. However, the literature is less developed when it comes to explaining why some forms of cyberbullying become especially harmful. Repetition, permanence, social visibility, anonymity, and spillover into offline life appear to matter, but these features are often treated descriptively rather than theoretically. A stronger conceptual account is needed to explain how cyberbullying becomes psychologically damaging and why support systems often fail to intervene in time.

Underreporting and the psychology of silence

One of the most important but under-theorised dimensions of cyberbullying is the gap between victimisation and disclosure. Adolescents may be aware of cyberbullying as a phenomenon and yet still choose not to report their own experiences. Livingstone and Helsper (2007) found that only a minority of young internet users sought help from parents, teachers, or platform providers when they encountered harm online. Subsequent literature has identified multiple barriers to disclosure, including fear of retaliation, embarrassment, shame, anticipated blame, doubts about whether adults will understand or respond effectively, and mistrust of formal complaint systems (Ansary, 2020; Jain et al., 2020; Waseem & Nickerson, 2023).

These barriers are not merely individual psychological obstacles. They are socially and institutionally produced. Victims may remain silent because disclosure itself carries risk: a loss of privacy, victim-blaming, moral judgment, restrictions on internet use, or the sense that speaking up

will change nothing. In these conditions, silence becomes a rational response to a hostile or unreliable disclosure environment. This has important implications for mental health. When victimisation is not acknowledged, supported, or interrupted, adolescents may be left with rumination, fear, humiliation, and chronic anxiety. Thus, underreporting should not be treated as a failure of courage or awareness, but as part of the structure of harm.

Cyberbullying in the Indian context

The Indian context brings together several factors that may increase both exposure to cyberbullying and the difficulty of responding to it. India's rapidly expanding digital population includes millions of adolescents and young adults who use social media and messaging platforms for education, friendship, identity work, and entertainment. At the same time, support systems for digital safety, adolescent counselling, and cybercrime response remain uneven across institutions and regions. Maurya *et al.* (2022) provide important evidence that cyberbullying victimisation is associated with depression and suicidal ideation among Indian adolescents and young adults, underscoring that this is not a marginal issue but a significant public health concern.

Cultural norms also shape disclosure. Jain *et al.* (2020) suggest that honour, shame, and expectations around female modesty can affect how online abuse is experienced and whether it is disclosed. For girls and young women in particular, cyberbullying may threaten not only personal wellbeing but also family reputation and social standing. This can deepen fear, self-censorship, and reluctance to seek help. Such dynamics make it especially important to understand cyberbullying not only as peer aggression but as an experience embedded in broader social expectations.

The legal context in India is also complex. The Supreme Court's decision in *Shreya Singhal v. Union of India* (2015) struck down Section 66A of the Information Technology Act on the grounds that it was vague and inconsistent with constitutional protections for free speech. While this judgment was important for civil liberties, it did not create a unified legal framework specifically addressing cyberbullying. As a result, responses to online abuse often rely on fragmented provisions relating to stalking, harassment, obscenity, defamation, or other offences. This fragmented legal environment can contribute to uncertainty, inconsistent enforcement, and a wider sense that formal remedies are unreliable or difficult to access.

THEORETICAL FRAMEWORK

This paper proposes an integrated conceptual model based on General Strain Theory, Spiral of Silence, and Ecological Systems Theory. Each theory has explanatory value on its own, but the central claim here is that cyberbullying-related mental health harm is best understood through

their interaction. General Strain Theory explains how digital victimisation produces psychological distress. Spiral of Silence explains why victims and bystanders may remain silent even when harm is severe. Ecological Systems Theory explains why that harm may worsen when families, schools, platforms, and legal systems fail to respond adequately. Together, the three frameworks provide a more complete account of why some incidents of cyberbullying escalate into serious mental health crises.

General Strain Theory

Agnew's (1992) General Strain Theory explains how negative experiences and chronic stressors generate emotional strain that can, in the absence of adequate coping resources, result in depression, anxiety, anger, withdrawal, or other maladaptive outcomes. Although originally developed in criminology, the theory is highly relevant to cyberbullying. Online victimisation often involves persistent exposure, public humiliation, reputational damage, and the inability to escape the stressor. Harmful content can be copied, circulated, archived, and revisited. Anonymous or semi-anonymous perpetrators may heighten uncertainty and fear. Abuse may cross boundaries between school, home, and peer networks, making retreat difficult.

In this context, cyberbullying creates both acute and cumulative strain. A single incident may be distressing, but repeated messages, image circulation, impersonation, or public harassment can overwhelm adolescents' coping capacities over time. The theory helps explain why cyberbullying is often experienced as inescapable and why it can lead to internalising symptoms such as anxiety, depression, social withdrawal, and feelings of helplessness.

Spiral of Silence

Noelle-Neumann's (1974) Spiral of Silence theory explains why individuals may withhold expression when they believe their views or experiences are socially unsupported or risky to disclose. Applied to cyberbullying, the theory illuminates how silence can become part of the harm process. Victims may fear being blamed, disbelieved, shamed, monitored more closely, or socially isolated if they report online abuse. Bystanders may also choose not to intervene because they fear exclusion, retaliation, or conflict within peer groups.

This dynamic can produce a self-reinforcing cycle. When victims remain silent, cyberbullying may appear less serious, less frequent, or less publicly condemned than it really is. That apparent normalisation increases the social cost of disclosure for the next victim. Silence therefore becomes not simply the absence of speech, but a socially structured condition that protects perpetrators, weakens support, and deepens psychological distress. In this framework, underreporting is not peripheral to



cyberbullying; it is one of the mechanisms through which harm is sustained.

Ecological Systems Theory

Bronfenbrenner’s (1979) Ecological Systems Theory situates adolescent development within a set of interacting systems. The microsystem includes immediate relationships and settings, such as family, school, and peers. The mesosystem refers to connections among these settings, for example, whether schools and families communicate effectively when a student is in distress. The exosystem includes institutions that affect the adolescent indirectly, such as platform design, moderation practices, police responsiveness, and access to clinical services. The macrosystem encompasses broader cultural and legal structures, including gender norms, social attitudes, and legal frameworks.

Cyberbullying is well suited to ecological analysis because it rarely remains confined to one level. What begins as peer aggression can quickly involve teachers, parents, school administrators, platform systems, police authorities, and public narratives about morality, sexuality, or shame. Harm becomes more severe when these systems do not coordinate, do not respond, or actively intensify the victim’s distress.

INTEGRATED MODEL

The three theories are most useful when understood as part of a single process rather than as parallel explanations. In the first stage, cyberbullying or related digital victimisation generates cumulative psychological strain. This strain may arise from repeated harassment, non-consensual circulation of images, impersonation, threats, reputational injury, or online-to-offline spillover. In the second stage, victims and bystanders may remain silent because disclosure is perceived as unsafe, shameful, socially costly, or futile. In the third stage, harm is either mitigated or amplified by ecological response. Where family, school, platform, police, and legal systems respond quickly and sensitively, the strain may be reduced. Where those systems are absent, fragmented, or harmful, strain intensifies and silence becomes more entrenched.

The model therefore proposes that adverse mental health outcomes are most likely when three conditions converge: first, the victim experiences repeated or high-visibility digital strain; second, the social environment discourages disclosure; and third, ecological systems fail to interrupt the abuse or provide support. Institutional inaction then feeds back into the process by confirming that disclosure is ineffective, thereby reinforcing silence and allowing the strain to continue.

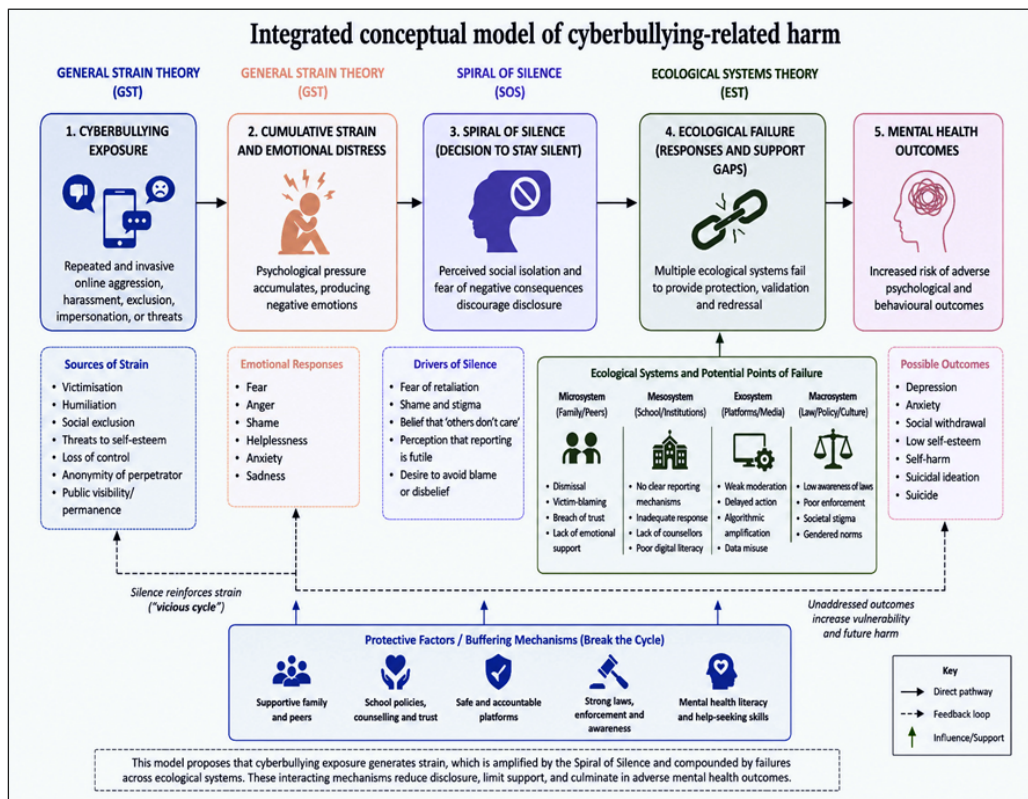


Figure 1: Integrated conceptual model of cyberbullying-related harm

(Source: own using Canva)

METHOD

Design

This study is a conceptual paper supported by a structured analysis of publicly reported cases. It does not present primary empirical data, nor does it seek statistical generalisation. Instead, it follows a theory-building logic in which cases are used as analytically informative illustrations of a conceptual framework (Yin, 2018). The purpose of the case analysis is to examine whether the proposed model helps explain recurring patterns across different instances of cyberbullying or related digital victimisation.

Case selection and scope

The case material was selected through purposive theoretical sampling. The sample includes four victimisation-related cases and one contextual legal case. This distinction is important. Not all cases in the paper represent direct peer cyberbullying in an equally precise sense. Some more closely resemble cyberstalking, identity-based digital abuse, or legal-context cases that shape the environment in which cyberbullying is experienced and reported. Rather than treating all five cases as identical, this revision distinguishes between core victimisation cases and contextual material.

The selected cases were included because they met one or more of the following criteria: they involved adolescents or young adults; they took place in a digital or social media environment; they had documented psychological, social, institutional, or legal consequences; and they provided sufficient detail to examine strain, silence, and ecological response. The cases were drawn from court records, academic discussion, and mainstream media coverage.

Analytic strategy

Each case was examined through a common analytical framework. The analysis focused on the form of digital abuse, the intensity and persistence of strain, the presence of disclosure barriers, the nature of ecological response or failure, and the mental health or psychosocial outcomes described in the record. This structured comparison was intended to move beyond narrative summary and identify cross-case patterns. Cases were not used as representative evidence of prevalence, but as theoretically informative instances that reveal the explanatory strengths and limits of the integrated model.

Ethical considerations

All material used in the paper is publicly available through court records, academic literature, or news reporting. No private or undisclosed information is included. Care has been taken to present cases involving severe harm, especially the Amanda Todd case, in a manner that foregrounds institutional failure and systemic response rather than sensational detail. The paper avoids discussing

Table 1: Comparative application of the integrated framework across cases

Case	Case type	Primary strain source	Main silence mechanism	Principal ecological failure	Main relevance to framework
Shreya Singhal v. Union of India	Contextual legal case	Legal ambiguity and chilling effects surrounding online complaint and speech	Fear of legal consequences and uncertainty around speaking publicly	Macrosystem failure	Helps explain the broader legal environment shaping disclosure
Delhi student cyberstalking case	Victimisation case	Ongoing online harassment crossing into offline fear and surveillance	Shame, fear of blame, and fear of parental/social reaction	Microsystem weakness, especially limited school and peer protection	Illustrates strain accumulation and blocked disclosure
Ritu Kohli cyberstalking case	Victimisation case	Identity theft, impersonation, sexualised unwanted contact, and loss of control over self-representation	Perceived futility of complaint and mistrust in institutional response	Mesosystem failure, especially weak coordination among family, police, and support systems	Illustrates how weak response prolongs distress
Bois Locker Room	Core cyberbullying-related case	Non-consensual image circulation, sexualised peer aggression, reputational harm	Generated shame, fear of exposure, and bystander silence	Multi-level ecological failure across peers, schools, platforms, and gender norms	Best illustrates the full integrated model in the Indian context
Amanda Todd	Comparative benchmark case	Coerced exposure, repeated redistribution, social exclusion, and cross-setting victimisation	Public disclosure not met with effective support, reinforcing marginalisation	Failure across all ecological levels	Illustrates the extreme consequences of cumulative strain with absent buffers



suicide methods and treats such cases as public health and social response issues rather than as isolated biographies.

COMPARATIVE CASE ANALYSIS

To address concerns about descriptive rather than analytical treatment, the case analysis is organised comparatively. Table 1 summarises how the cases align with the framework.

Contextual legal case: *Shreya Singhal v. Union of India*

In 2012, two young women were arrested under Section 66A of the Information Technology Act after posting comments on Facebook regarding a city-wide shutdown. In 2015, the Supreme Court struck down Section 66A, holding that its wording was vague and incompatible with constitutional protections for free expression. Strictly speaking, this is not a cyberbullying case (*Shreya Singhal vs U.O.I* on 24 March, 2015, n.d.). However, it is highly relevant to the broader environment in which cyberbullying is experienced, reported, and contested in India.

The case is therefore treated here as a contextual legal case rather than as a direct victimisation case. Its importance lies in what it reveals about macrosystem conditions. When legal provisions are vague, unevenly applied, or perceived as risky, adolescents and families may become more reluctant to report online abuse, name perpetrators, or seek formal remedy. In this sense, the case helps explain how legal ambiguity can indirectly contribute to silence. It does not demonstrate cyberbullying itself, but it does illuminate the structural conditions under which cyberbullying victims may judge disclosure to be unsafe or futile.

Delhi student cyberstalking case

The Delhi student case, as publicly reported, describes a pattern in which offenders created fake social media accounts, gathered personal information about female students, and issued threats that blurred the boundary between online abuse and offline vulnerability (Nigam, 2017). The case is best understood as a form of cyberstalking and digital victimisation with strong relevance to cyberbullying scholarship because it shows how online abuse can become psychologically overwhelming when it enters everyday life.

From the perspective of General Strain Theory, the case demonstrates how harm accumulates when the stressor is not confined to a single online interaction. The victim reportedly experienced anxiety, hypervigilance, social isolation, and declining academic performance. The abuse did not simply occur online; it altered the victim's experience of school, mobility, and safety. The silence mechanism appears to involve shame, fear of social judgment, and concern about how adults might

react, especially in relation to girls' online behaviour. The ecological failure is most visible at the microsystem level. Institutions that might have acted as early protective buffers, especially school and peer networks, were unable or unwilling to respond adequately. The case illustrates how cyber abuse becomes more harmful when it migrates across domains and when immediate support systems do not intervene.

Ritu Kohli cyberstalking case

The Ritu Kohli case, reported in 2001, is widely discussed as an early cyberstalking case in India. The offender impersonated the victim online, circulated her mobile phone number in sexually explicit contexts, and exposed her to unwanted communication and harassment (Deo, 2013). While this case is not a classic adolescent peer cyberbullying case, it is relevant because it demonstrates how digital impersonation and reputational injury can generate intense psychological strain and institutional confusion.

Within the integrated framework, the case highlights a distinct form of strain: loss of control over one's identity and public self-representation. The victim is harmed not only by what is said or done to her, but also by the fact that others can manipulate and circulate a false version of her identity. The silence mechanism in this case is shaped less by immediate shame than by perceived futility. When early complaints do not produce meaningful action, repeated disclosure can come to seem pointless. The ecological failure is best understood as mesosystemic. Recovery would require coordination among family, police, and support systems, yet such coordination was weak or absent. This case therefore reinforces the argument that even when abuse is recognised, the lack of linked institutional response can prolong distress and deepen mistrust.

Bois Locker Room

The Bois Locker Room incident, which came to public attention in 2020, involved screenshots from an Instagram group in which teenage boys shared non-consensual images of girls and engaged in conversations that included sexualised and violent content (Dixit, 2022). The case triggered widespread public debate about school culture, digital misogyny, peer norms, and adolescent online conduct in India. Of all the cases discussed here, this one most clearly illustrates the full integrated framework.

The strain in this case was not limited to one target or one act. The circulation of non-consensual images created reputational threat, fear, humiliation, and the possibility of continuing exposure within a shared school and peer environment. The silence dynamic operated through gendered stigma. Targets faced the risk of shame, parental reaction, social scrutiny, and further victimisation if they came forward. Bystanders, including girls who were not directly targeted, had reason to fear

that their own vulnerability could increase if they spoke publicly. The ecological failure was multi-layered. At the microsystem level, peer norms enabled the behaviour. At the mesosystem level, communication between families and schools was inadequate. At the exosystem level, platform response was reactive rather than preventive. At the macrosystem level, wider gender norms around honour, shame, and women's visibility constrained institutional response. This case powerfully demonstrates how cyberbullying-related harm intensifies when strain, silence, and ecological failure converge.

The Amanda Todd case

The Amanda Todd case is included as a comparative benchmark rather than as an Indian case. Todd, a Canadian teenager, experienced coerced online exposure followed by repeated redistribution of images, harassment across schools and platforms, and profound social exclusion. She later died by suicide after publicly disclosing her experiences in a video (Lester *et al.*, 2013). The case has become an important reference point in discussions of cyberbullying, digital exploitation, and institutional response failure.

This case represents the extreme end of the integrated model. The strain was severe, prolonged, and cumulative. The abuse combined forced exposure, repeated digital circulation, offline consequences, peer rejection, and the persistence of harmful content across settings. The silence dynamic is especially revealing because Todd did disclose publicly. Yet disclosure alone did not protect her. Instead, weak institutional response appears to have reinforced the sense that the harm could not be contained. This is crucial to the paper's argument: silence is not always overcome simply by speaking. If institutions fail to act, disclosure may not interrupt the cycle of victimisation. The case also demonstrates failure across multiple ecological levels, including family support, school coordination, platform control, and legal response. It therefore functions as a benchmark for understanding how devastating cyberbullying can become when no effective buffer is available.

DISCUSSION

The comparative analysis yields several important insights. First, the cases support the argument that cyberbullying and related digital victimisation are best understood as processual rather than episodic harms. The mental health consequences described across the cases include anxiety, depression, hypervigilance, social withdrawal, academic decline, and, in the most severe instance, suicide. This is broadly consistent with the epidemiological literature (Lee *et al.*, 2025; Maurya *et al.*, 2022), but the case analysis adds a more specific theoretical insight: harm is most severe

when abuse is repetitive, difficult to escape, publicly visible, and sustained by weak response systems.

Second, the paper reframes silence as a socially and institutionally produced condition rather than merely an individual reluctance to report. Across the cases, disclosure was inhibited by fear of blame, shame, retaliation, social stigma, legal uncertainty, or perceived futility. In this sense, victims' silence often appears rational within the environments they inhabit. This is an important conceptual contribution because it challenges intervention models that focus primarily on encouraging victims to speak up. If disclosure environments remain punitive, moralising, or ineffective, exhorting victims to report may do little to reduce harm. The more meaningful task is to transform the environment in which disclosure occurs.

Third, the analysis demonstrates the value of ecological thinking. Cyberbullying rarely remains confined to peer behaviour alone. The severity of harm depends on whether families, schools, platforms, health services, and legal systems coordinate to respond. The cases with the most damaging consequences are those in which failures occurred across more than one ecological level. Bois Locker Room and Amanda Todd are particularly important in this respect because they show how harm becomes systemic when peer aggression is normalised, institutional response is delayed or fragmented, and wider social norms discourage protective action. The framework therefore suggests that intervention must be multi-level. The problem is not only the perpetrator's behaviour, but also the absence or weakness of protective systems around the victim.

Fourth, the Indian context sharpens the importance of this framework. The combination of rapid digital expansion, uneven mental health infrastructure, gendered stigma, and fragmented legal remedies creates conditions in which adolescents may experience both high strain and high barriers to disclosure. The paper does not claim that India is unique in facing these challenges, but it does suggest that Indian institutional and cultural conditions make the interaction among strain, silence, and ecological failure especially salient. This reinforces the need for context-sensitive responses rather than assuming that generic anti-bullying models will be sufficient.

The paper also makes a broader theoretical contribution by showing why the three theories belong together. General Strain Theory explains why cyberbullying harms mental health. Spiral of Silence explains why those harms may remain hidden and untreated. Ecological Systems Theory explains why some victims receive protection while others encounter indifference, delay, or secondary victimisation. Their integration shifts the focus from isolated online incidents to a recursive system in which victimisation, silence, and institutional failure can reinforce one another over time.

IMPLICATIONS AND LIMITATIONS

Implications

The framework has several practical implications. For clinical practice, it suggests that adolescent mental health professionals should routinely screen for cyberbullying and related digital victimisation when young patients present with anxiety, depression, social withdrawal, school refusal, unexplained declines in academic performance, or trauma-like symptoms. Cyberbullying should not be treated as a minor social issue but as a potentially cumulative stressor with significant implications for emotional wellbeing.

For schools, the analysis underscores the importance of early detection and coordinated response. Schools remain a critical mesosystem setting because they connect peers, parents, counsellors, and administrative structures. Effective policy cannot rely solely on formal complaint by victims. Instead, schools need procedures for recognising behavioural warning signs, responding to reports without moral judgement, and coordinating with families and, where appropriate, legal or clinical services. Preventive education should also address gender norms, digital consent, and bystander responsibility.

For parents and caregivers, the findings suggest that supportive communication matters more than punitive surveillance. Adolescents are less likely to disclose online abuse if they expect blame, disbelief, or restrictions that remove digital access without addressing the underlying harm. Families should therefore aim to create a disclosure environment in which young people feel safe discussing online distress without fear of immediate punishment or reputational scrutiny.

For platforms, the paper highlights the exosystemic role of design and moderation. Reporting mechanisms must be usable, responsive, and sensitive to the kinds of harms adolescents encounter, including image-based abuse, impersonation, and repeated harassment. Platform systems that place most of the burden on victims are likely to reproduce silence rather than reduce it.

For legal and policy reform, the analysis points to the need for clearer and more coherent remedies. A fragmented legal environment can intensify the perception that reporting will be confusing, risky, or ineffective. More consistent provisions and response pathways would reduce uncertainty and improve institutional credibility. Even where a specific anti-cyberbullying law is absent, procedural clarity matters.

Finally, for future research, the paper offers a testable conceptual model. Empirical work could examine whether cumulative strain, disclosure barriers, and ecological failure independently and jointly predict mental health outcomes among adolescents. Qualitative research could also explore how victims and bystanders interpret the risks of disclosure, and how some institutions succeed in interrupting the spiral of silence.

Limitations

This study has several limitations that should be acknowledged clearly. First, it is a conceptual paper and does not test causal relationships empirically. The framework is therefore heuristic and theory-building rather than empirically validated. Although it is informed by existing research, it should be treated as a model for future investigation rather than as a definitive account.

Second, the case material is drawn from public records, legal documents, and media reporting. This introduces selection bias. Publicly visible cases are more likely to be severe, unusual, or escalated than everyday experiences of cyberbullying. As a result, the cases may overrepresent high-intensity harm and institutional breakdown while underrepresenting less visible cases in which support systems worked more effectively.

Third, the cases are heterogeneous. Not all of them are direct examples of cyberbullying in a narrow peer-aggression sense. Some are better classified as cyberstalking, identity-based digital abuse, or contextual legal material. This heterogeneity has analytical value, but it also limits the precision with which conclusions can be generalised specifically to cyberbullying. For this reason, the paper distinguishes between core victimisation cases and contextual cases rather than treating them as equivalent.

Fourth, the study does not use primary interviews, surveys, or clinical records. It therefore cannot make strong claims about subjective experience beyond what is documented publicly. Nor can it assess the prevalence of the identified mechanisms across the wider population of adolescents.

Finally, although the framework is developed with India as its principal context, the current paper relies on a limited number of India-specific empirical sources. The model would be strengthened by future research that tests it across different Indian institutional settings and compares its applicability across jurisdictions with different legal cultures, platform environments, and support infrastructures.

CONCLUSION

Cyberbullying is not simply a digital extension of school bullying. It is a complex form of social harm that can become psychologically devastating when repeated abuse, blocked disclosure, and institutional failure converge. This paper has argued that cyberbullying-related mental health outcomes are best understood through an integrated framework that combines General Strain Theory, Spiral of Silence, and Ecological Systems Theory. General Strain Theory explains the emotional burden of repeated and inescapable digital victimisation. Spiral of Silence explains why victims and bystanders may remain silent in environments shaped by shame, blame, retaliation, or futility. Ecological Systems Theory explains why harm

intensifies when protective systems across family, school, platform, clinical, and legal domains fail to coordinate or respond.

The case analysis illustrates that severe outcomes are most likely when cyberbullying is cumulative, public, and difficult to escape, and when institutional response is fragmented or absent. The paper's main contribution is therefore not only to identify cyberbullying as harmful, which prior research has already shown, but to explain how harm is socially and institutionally amplified. In the Indian context, where digital expansion, gendered norms, legal fragmentation, and uneven support systems intersect, this integrated model offers a useful framework for analysis and intervention. Its claims remain conceptual and require empirical testing, but it provides a stronger basis for future work than explanations that treat victimisation, silence, and institutional failure as separate problems.

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HOW TO CITE THIS ARTICLE: Pal, M., Rashmi, C.P. (2026). Architecture of Silence: Cyberbullying, Adolescent Mental Health, and Institutional Response in India. *Journal of Communication and Management*, 5(2), 52-60. DOI: 10.58966/JCM2026526

